

TERMS & CONDITIONS

CALLSHEETS 2 COCKTAILS (C2C) Wellness Retreat

BALI: November 19-26, 2021

Please read the following terms and conditions. They limit our liability; limit the liability of air carriers, and state terms and conditions of your trip. By accepting final tour documents, you accept all these terms and conditions.

HOW TO BOOK: Please email Samantha Hammond at info@samhammondconsulting.com and inform her that you are interested in attending the C2C Bali Retreat hosted by Toni Bullock. She will send you the proposal and deposit is due by December 15, 2020. Extensions are available upon request and availability. Upon receipt of deposit, you accept the C2C's terms and conditions for Bali 2021.

RESERVATIONS: To assure availability at your first choice of accommodation, an early reservation is essential. Hotel and flight upgrades are available upon request.

DEPOSIT: A non-refundable deposit of \$500 is required to guarantee the booking. We reserve the right to request additional payment at any stage should supplier conditions so require. If departure date is within 95 days, full payment will be required in lieu of deposit.

IMPORTANT NOTE: The price for your air inclusive tour is subject to increase on your air portion, prior to the time you make full payment on it. However, the price is not subject to increase after full payment on your air portion has been made. We strongly suggest that you pay your air portion as your deposit to avoid any increases. By signing this document, you expressly acknowledge your acceptance of this condition on your purchase.

FINAL PAYMENT: Final payment is due 95 days prior to departure unless otherwise specified. Final payment can be paid in the form of cash, credit card, bank wire transfer or certified cheque.

CANCELLATIONS CONDITIONS AND CHARGES:

- All deposits are nonrefundable. All cancellations made up to 95 days prior to departures forfeit the \$500 deposit and refunds are subject to airline and hotels discretion.
- 50% of total trip cost is forfeited for cancellations made between 94 and 60 days prior to departure*.
- 100% of total trip cost is forfeited for cancellations made 59 days or less prior to departure*.
- *Plus, applicable third-party charges.

COVID-19:

In case of a global shut down, attendees are notified immediately of any travel changes and options at time of notification. Please note, reimbursement of airline fees is subject to the airline's rules and regulations.

In most instances, unused airline tickets are not refundable. Certain packages are 100% non-refundable from time of booking. Certain travel insurance benefits & coverage may only be available for a limited number of days after a trip is booked. Some suppliers require proof of insurance at time of booking. It is the travelers' responsibility to ensure they have sufficient insurance coverage (which is available to purchase through Samantha).

INCLUDED IN TOUR PRICE

Accommodations: As specified in the itinerary, single hotel room with private bath or shower. Service charges and taxes are included for all accommodations. If a double room is requested, fees may change per request.

Meals: Daily breakfast is included at the hotel. Unless stated on the itinerary, all other meals are extra.

Transfers: Airport and hotels shuttles are provided. Transfers include up to two pieces of luggage per person. Airlines and charters may be more restrictive as to luggage they allow, and you are also subject to their restriction.

SIGHTSEEING: As specified in each itinerary. We try to use the most modern, comfortable transportation available in the locality, with English speaking drivers/guides.

BAGGAGE: Please follow China Airlines baggage rules: <http://www.china-airlines.com/us/en/fly/prepare-for-the-fly/baggage/baggage-rules>

TOUR PLANNING: Tour planning, preparation, marketing and operational costs are included in the tour price. These prices are based on tariffs, taxes and exchange rates in effect at the time of printing. SAMANTHA HAMMOND CONSULTING reserves the right to increase tour prices due to changes in tariffs, taxes or exchange rates.

REVISIONS TO ITINERARY: A fee of \$100 will be charged for a revision to a confirmed itinerary. We do not assure that it will be possible to make your requested revision.

LATE BOOKING FEE: A fee for additional communications and expedited mail costs will be charged when applicable.

NOT INCLUDED IN TOUR PRICE:

Prices do not include: costs to obtain passports, visas, inoculations, excess baggage charges, all items of a personal nature such as drinks, snacks, laundry, phone calls and cables, internet, paid TV entertainment, meals not specified in the itinerary, medicines, personal and baggage insurance, local airport taxes and tips to waiters, hotel staff, and extra sightseeing drivers and guides. These are examples of non-included items and are not an exhaustive list.

GRATUITIES: tips to tour guides, waiters, hotel staff, baggage handling and game rangers are not included and are at the tour participant's discretion.

AIR TRAVEL TAXES: All US and International Taxes & Fees imposed by governments and airlines are NOT included in the land tour rates quotes, these are included in your airfares. The price does not cover costs and expenses, including your return home, if you leave the tour, whether by your own choice, due to illness, action by any government, or other reason.

REFUNDS: Will not be made for occasional missed meals or services or for any absences from the tour of less than four consecutive days, or for hotel accommodation not utilized. Applications for refunds must be made in writing to SAMANTHA HAMMOND CONSULTING within 30 days of tour termination.

PASSPORT/VISA/INOCULATION: Valid passports are required for international travel. Expiration date must be **no earlier than March 2021**. Visas and immunization requirements vary from country to

country and up-to-date information should be obtained from your local health department and consulate. SAMANTHA HAMMOND CONSULTING shall not be liable for delay or denial of entry due to inability to satisfy entry requirements or entry authority's questioning or refusal to accept proof of meeting entry requirements.

RESPONSIBILITY: Your travel agent, outfitters, operators of the tours and/or subcontractors of services act only as agents for the supplier in regards to travel, whether by plane, car, motor coach, ship or railroad and assume no liability for injury, damage, loss, accident, delay or irregularity which may be occasioned either by reason or defect of any vehicle, act of war, insurrection, revolt or other civil uprising, other military action, strikes or any Act of God occurring in either the country of origin, destination or through passage, or for any reason whatsoever, or through the acts or default of any company or persons engaged in arrangements of the tour. They cannot accept any responsibility for losses or additional expenses due to delay or changes in air schedules or other causes. All such losses or expenses will be the responsibility of the member of the tour, as the rates provided are for the arrangements only at the time stated. The right is reserved to make any adjustments to the itinerary and the right is reserved to cancel any tour prior to departure. SAMANTHA HAMMOND CONSULTING may not be held responsible for any loss or damage to luggage, before, during or after the tour program. The acceptance of final vouchers or tickets shall be deemed to be consent to the above conditions.

IMMUNIZATIONS: Please check with your primary care doctor
<https://wwwnc.cdc.gov/travel/destinations/traveler/none/indonesia>

AIRLINE CONTRACT: The airlines concerned are not to be held responsible for any act, omission or event during the time the passengers are not aboard their conveyance. The passenger contract in use by the airlines concerned when issued shall constitute the sole contract between the airline and the purchaser of the ticket. Prices are based on current tariffs and are subject to adjustment without notice prior to issue of tickets

We can't wait to see you there!